

# Terms of Use

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## **Terms of Use update date: August 3, 2014**

The Team at My Rent Finder, LLC thanks you for your desire to use our service. We believe it is important to provide some guidelines regard the use of our service and therefore are providing you with this Terms of Use policy.

These terms may change at any time and will be posted on the web site when they have changed. The use of the web site indicates you agree to these terms.

### **Purpose**

The My Rent Finder, LLC service is provided for the following purpose:

- Provide property managers with the following
  - A service for listing and advertising available properties
  - A service for managing properties and property information
  - A means for connecting with potential tenants and existing tenants
  - Educational information for learning about the management process for dealing with rental property
- Provide tenants with the following
  - A service for searching for available properties for rent
  - A means for connecting with property managers
  - A means for getting desired information regarding a new or existing rental unit
  - Educational information for learning about the rental experience

### **Monitoring**

In order to provide the highest quality of service for everyone, we may monitor information submitted into the system and disallow the following types of materials to be distributed through our system:

- Any files or text containing foul language, sexual references, gang affiliation or any otherwise explicit or inappropriate content.
- Any abusive language intended to defame or discredit anyone.

### **Limited Responsibility**

My Rent Finder, LLC is not responsible for removing, hiding or otherwise preventing users from viewing information submitted. My Rent Finder, LLC is not responsible for the content submitted by any user of the system and is the sole responsibility of the user who submitted the content. In the event inappropriate content is found on the system, we highly suggest you contact support at <http://www.myrentfinder.com/Pages/MsgPage.aspx> to get the issue reviewed.

We are committed to protecting and preserving your data but are not responsible for any event that causes the alteration or loss of your information. We recommend good record keeping and strongly suggest against using this service to store your primary records.

While we cannot monitor every interaction between users of the system, we expect civility when communicating with another user. This site is not designed to host anyone's disagreements, nor should it be used as a social media site. In the event you receive what you believe to be an inappropriate communication from another user, please contact our support team at <http://www.myrentfinder.com/Pages/MsgPage.aspx> to have the matter reviewed.

### **Products for Sale**

We sell printed materials (e.g. yard signs) which require design, order, printing and delivery times. We will make every attempt to deliver these products in the shortest amount of time as possible. Our desire is to deliver these products within a week of when the order is placed. Since we outsource the printing, there are factors outside of our control that may delay the delivery of the product. We will work with our vendor to get the product delivered in the shortest possible time and will notify you once we know the product has shipped. Various shipping providers are used to deliver the products which include but are not limited to United States Postal Service (USPS), UPS and FedEx.

### **Services for Sale**

We sell subscriptions to our services which are delivered electronically. Delivery of the service is immediate upon payment approval. Subscriptions can be purchased for varying lengths of time and are automatically renewed and charged to the provided credit card around the time the subscription is ending. Subscriptions may be canceled at any time but are subject to our subscription terms below.

### **Subscription Terms**

If you are paying for any My Rent Finder, LLC service, it is your responsibility to make sure your account is up to date. We will notify you when it is time to renew using the information provided, but are not responsible for inaccurate information provided.

If your subscription ends and you do not wish to renew it, simply letting your account stay inactive will be enough. If you wish to leave your information inactive until a future date, we'll try to keep it around but we are not obligated to do so. You may still access the service with an expired subscription, but your ability to use some of the features will be limited or gone.

### **Refunds**

Due to the nature of the products delivered, there are no refunds on products. If we find that we made an error in processing an order, we will correct the order and ship a new product to the customer. If we determine the error was due to the customer entering incorrect information, no refund or corrected product will be delivered unless the customer purchases a corrected product.

Refunds for services are made on a month bases since we do not offer partial month services. When purchasing monthly subscriptions, once payment is made the subscription begins and will continue to run until the full month is up. There are no refunds for monthly subscriptions. When purchasing a quarterly or annual subscription, partial refunds may be made at our discretion. Since we provide discounts on subscriptions greater than one month, any refunds granted will be processed as if they were at monthly subscription rates and will require special calculations. Visit <http://www.myrentfinder.com/Pages/MsgPage.aspx> to submit a request for a refund to support.

### **Disclaimer**

Products, services and website are provided AS IS. You agree that My Rent Finder, LLC will not be held responsible for any loss of data, revenue or anything else of intrinsic value. In the event My Rent Finder, LLC is found to be negligent in any way, the maximum amount refunded will be no more than one month of paid service and in the event of free services being provided no refund will be made.

### **Agreement**

By using the site, you are agreeing to these terms of use and are agreeing to abide by them while you are using our service. Misuses, inappropriate behavior, elicited content and/or any behavior deemed an invalid use of our system may result in immediate cancellation of your account. If any payments were made to My Rent Finder LLC., they are not refundable after an account cancellation.